

THA COVID-19 UPDATE

March 24, 2020

Beginning **Monday, March 30, 2020**, THA will take the following additional actions to protect the health and safety of our residents, staff and community partners. These actions will continue until further notice.

Actions implemented for PUBLIC HOUSING:

- **Closure of the THA main office and public housing site offices;** residents should contact their property manager by phone or email for assistance
- Suspension of notices to vacate and notices of lease violations
- Suspension of evictions for non-criminal activity
- Suspension of routine work orders
- Emergency work orders will require additional troubleshooting by phone
- Suspension of housekeeping inspections
- Suspension of late fees
- Existing repayment agreements may be extended
- Recertification deadlines may be extended
- Rent payments should be made either online or by mail

PUBLIC HOUSING MANAGERS

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Public Housing After-Hours (Emergency) Work Order Line			(205) 349-8208

Actions implemented for SECTION 8 (Housing Choice Voucher Program):

- **Closure of the THA main office;** clients should contact their case manager by phone or email
- Recertification deadlines may be extended
- Suspension of all HQS inspections
- Suspension of non-criminal terminations
- Suspension of in-person voucher issuance for current and new clients
- Suspension of ports
- Landlord payments will continue to be processed, however delays may occur

SECTION 8 CASE MANAGERS

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Thank you for your continued patience and cooperation during this difficult time.